



MONEY BACK GUARANTEE POLICY

NKKC SDN. BHD. (876911-H) AJL932338

No. 44, Jalan Puteri 7/7, Bandar Puteri, 47100 Puchong, Selangor.

Tel No.: +603-80607610 | Fax: +603-80607620 | info@nkkc.com.my

1. MONEY BACK GUARANTEE MECHANICS

- a) Purchase ***Skin Ready Kit Normal-Oily & Skin Ready Kit Normal-Dry***
- b) Use the product as per usage instructions on the Product. Take a photo before applying NKKC products and submit the photo to company for records.
- c) If you are not completely satisfied with the results within 30 days after the purchase, complete the attachment form and courier the purchased Product with the box and identifiable receipt for a full refund of your purchase price.
Courier to: 44, Jalan Puteri 7/7, Bandar Puteri, 47100 Puchong, Selangor.
- d) Please allow 60 processing days to receive your refund after we receive your claim.
- e) The Money Back Guarantee Offer is only applicable to ***Skin Ready Kit Normal-Oily*** and ***Skin Ready Kit Normal-Dry*** purchased from NKKC website.
- f) The Money Back Guarantee Offer is only applicable to Resellers or Preferred Customers who register in NKKC website.
- g) Limited to one claim for each Product per member throughout the duration of the Offer.
- h) Claimants who have submitted valid claims shall receive a full monetary refund via Bank Transfer after NKKC has verified and processed your claim.
- i) The amount refunded will be equal to the purchase amount stated on the original receipt.
- j) Offer period: 12th January 2021 – 30th June 2021.
- k) NKKC reserves the right for final decision.

2. HOW TO CLAIM

- a) To claim the Offer, you must:
 - i) Contact us by filling up Refund Request form as attached.
 - ii) Provide us with the following information contained in the Refund Request form:
 - Your name;
 - Your Direct Sponsor name;
 - Your telephone number and/or email address;
 - Your Direct Sponsor telephone number and/or email address;
 - Details of the Product purchased, including:
 - Product Name
 - Date of Purchase
 - A clear explanation of your reason for claiming under the Offer.
 - iii) Return the full products kit together with the box.
 - iv) Provide us with proof of purchase by:
 - Completing the Refund Request form;
 - The receipt of the order;
 - Please ensure any email correspondence clearly identifies who you are and provides your contact telephone number and/or email address for us to reply to.
 - v) Please ensure any email correspondence clearly identifies who you are and provides your contact telephone number and/or email address for us to reply to.
 - vi) Any charges/costs incurred by you (including cost of postage) during the course of this campaign/offer is to be fully borne by you.



REQUEST REFUND FORM

NKKC SDN. BHD. (876911-H) AJL932338

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Tel No.: +603-80607610 | Fax: +603-80607620 | info@nkkc.com.my

ABOUT CLAIMANT

CLAIMANT'S FULL NAME
(Must in written in alphabets):

GENDER: Male
 Female

CLAIMANT'S RESELLER / PREFERRED
CUSTOMER ID:

□□□□□□□□

DATE OF BIRTH:

□□ / □□ / □□□□

CLAIMANT'S NRIC:

□□□□□□ - □□ - □□□□

TEL. NO. (HOME):

ADDRESS:

TEL. NO. (H/P):

POSTCODE:

CITY:

STATE:

E-MAIL ADDRESS:

DIRECT SPONSOR INFORMATION

FULL NAME
(Must in written in alphabets):

DIRECT SPONSOR RESELLER ID:

□□□□□□□□

E-MAIL ADDRESS:

TEL. NO. (HOME):

TEL. NO. (H/P):

REASON OF REFUND

Please tick the product you have purchased:

- Get Ready Kit Normal – Dry
- Get Ready Kit Normal – Oily

DATE OF PURCHASE ACCORDING TO RECEIPT:

□□ / □□ / □□□□

Please provide us the reason you apply for refund:

BANK DETAILS

BANK HOLDER'S NAME
(Must in written in alphabets):

NAME OF BANK

BANK ACCOUNT NUMBER

SIGNATURE

THIS REFUND REQUEST IS SUBJECT TO A PROCESSING PERIOD OF SIXTY (60) WORKING DAYS.

By signing below, I acknowledge that I have read and agreed to the Money Back Guarantee Policy and relevant rules and regulations. I give NKKC consent to contact me by telephone, facsimile transmission, e-mail, or text, concerning my refund request. In addition, I promise that all information which I have provided are true and authentic without breaching the policy. Meanwhile, I agree that NKKC reserves the right for final decision to approve or reject the refund request.

CLAIMANT'S SIGNATURE

DATE

DIRECT SPONSOR'S SIGNATURE

OFFICE USE

DATE OF RECEIVING REQUEST

DATE OF COMPLETING REQUEST

□□ / □□ / □□□□

□□ / □□ / □□□□

TOTAL AMOUNT OF REFUND

PACKED BY

CHECKED BY

AUTHORIZED BY
